

University Housing

Terms and Conditions

Housing Contract

The Housing/Dining Services Agreement that you accepted is a legal and binding contract between you and the University of Tennessee and is required of all on-campus residents. Unless otherwise stated on the agreement, all contracts are for the FULL ACADEMIC YEAR. The Housing and Dining Services Terms and Conditions outlines the specifics to which you have agreed.

Cancellation of the Contract

The contract is for the full academic year, fall through spring. Conditions for cancellation of the contract appear in the Terms and Conditions. The housing and dining service agreement may only be cancelled for the following reasons:

- You are not registered for classes.
- You are required to live elsewhere because of a co-op or student teaching assignment.
- You are married during the period of the contract.
- You graduate before the period of the contract is over.
- To seek a release for one of these four reasons, see your Hall Director.
- Refund Schedule

Refunds for canceled contracts are based on the university's prorated scale. The date you check out of the hall determines the amount of your refund:

- From the day the halls open through the day prior to the first day of classes—100 percent
- From the first day of classes through the first seven calendar days of the term—90 percent
- Between 8–14 calendar days into term—80 percent
- Between 15–21 calendar days into term—60 percent
- Between 22–28 calendar days into term—40 percent
- 29 OR MORE CALENDAR DAYS INTO TERM—NO REFUND
- Room and Hall Changes

If, after you arrive on campus and check into your assigned room, you want to move to another room or hall, see your Hall Director. Generally, approval is granted when one of the following reasons is confirmed by the staff:

- You are moving to another visitation option.

- You are swapping places with another resident and the swap is not designed to avoid any personal conflicts between yourself and your roommate.
- You should not expect approval for requests that are based on the following:
- Considerations of race, color, national origin, religious preference, sexual orientation, or other areas that violate federal laws
- Conflicts related to an individual's personal habits or life-style preference which, in the appropriate staff member's judgment, are resolvable.

The Department of University Housing staff is committed to helping all roommates involved in a conflict explore different means of resolving conflicts, either by serving as a source of suggestions or through direct mediation. Occasionally it may be necessary to resolve a conflict through a room or hall change, although this method of resolution is used as a last resort.

Room Buyout

You may request to occupy a double room as a single once you have checked into your assigned space. This type of assignment is offered on a space-available basis only. The cost for a double as a single is approximately 45 percent more than the regular double room rate. Rates are available [here](#). See your Hall Director to request a Room Buyout. Requests will be granted based on available space and order of request.

Mid-Year Assignments

During the year, it may become necessary to assign new residents or to move current residents to different spaces. If you have not purchased a double room as a single, but have occupied it alone for an extended period of time, it may be tempting to take over the entire room. Keep in mind that a roommate can be assigned to your space at any time during the semester.