Calling the University of Tennessee home immerses our students in the Volunteer family. Our Vols @ Home team helps incoming and current students find their place on campus, and help make the on-campus living become an integral component to the UT experience. The Vols @ Home team work in different areas of University Housing to immerse themselves into what living on campus is all about. Work rotations allow all team members to experience: assignments, customer service, recruitment, marketing, communications, special events, guided tours, social media and public speaking. So no matter what your skill set is, you will have the opportunity to find the area that best fits you. Now is your chance to help others call our campus Home Sweet Home!

General

- **Social Media chats**: At various dates throughout the year, University Housing will host online chat sessions for prospective students to communicate with current students about the housing application process, residence hall life, and general campus life. Vols @ Home team members will participate in a two-hour chat on various days.
- **Student Profile and Blogs**: Vols @ Home team members will be profiled in various marketing campaigns and the Housing website to provide prospective students with a personal view of residence life. Vols @ Home team members will be required to provide weekly updates of their community experiences.
- **Creative Marketing Services**: Acting as the student voice, Student Marketing Assistants will meet with the Marketing and Communications team to preview and offer advice on marketing campaigns and how to best reach students and parents.
- **Video & Photography**: As a Vols @ Home team member, you will also be a part of videos and photo campaigns to help with the experience of calling UT Home Sweet Home.
- **Information Fairs**: Vols @ Home team members will participate in University of Tennessee information fairs, tabling on Pedestrian Walkway and student panels.
- **Office Hours**: Vols @ Home team members will perform office hours in the various housing offices, including Marketing & Communications and Assignments.
- **Staff Meetings**: Vols @ Home team members will be required to attend regularly scheduled staff meetings. A specific time, day, and location will be determined based on group’s availability.
- **Show Room**: As a Vols @ Home team member, your room will be used as a showroom for on campus special group tours.
- **Orientation**: Vols @ Home team members will be required to work all summer Orientation sessions. Specific schedules are released each spring semester.
- **Special Events**: Vols @ Home team members will be required to work special events including Open House events (Big Orange Preview, Smokey’s Scout, Honors events, etc.), Opening Weekend of each semester to assist students and parents as they move into their new Rocky Top Community.
Qualifications/Requirements:

- Resided in on-campus housing at the University of Tennessee for at least 1 full academic semester
- Must be a current undergraduate student in good academic and conduct standing.
- Maintain full time student status and a minimum 2.5 institutional cumulative grade point average during their period of employment.
- Demonstrated excellent public communication and interpersonal skills.
- Organization and time management skills.
- Ability to effectively and positively represent the University of Tennessee and University Housing.
- Commitment to promoting diversity.
- Knowledge of resources and services at the University of Tennessee and University Housing.
- Well-rounded beyond the classroom learning experiences at the University of Tennessee.
- Exhibit leadership, initiative, dependability, discipline and self-confidence.
- Must pass a background check.
- Possess a current, valid driver’s license.

Benefits:

- Guaranteed priority on-campus housing for both fall and spring semesters
- Guaranteed summer employment
- Complimentary summer housing (Vols @ Home team members must be selected to work in the summer)
- Vols @ Home gear provided
- Opportunities to develop leadership, communication, and organizational skills.
- Excellent social and networking opportunities
- Transferrable professional skills

Additional notes:

- Start Date: May 15th
- End Date: August 4th
- Vols @ Home team members may participate in additional/outside employment with supervisor approval
- Vols @ Home team members must obtain direct supervisor approval prior to registering for any summer courses
- Vols @ Home team members must remain in good conduct standing for duration of employment
- Remuneration:
  - **Academic Year**
    - Priority on-campus housing options for tour room use
    - Provided meals at events
    - Vols @ Home gear (shirts, jackets, hats, pins, etc.) to be utilized at events
    - Guaranteed summer employment
  - **Summer**
    - Hourly rate: $7.50
    - Housing Provided
    - Vols @ Home Gear